

# Panametrics Care

Find peace of mind with the Panametrics Care program.

Panametrics Care provides customers with an extended warranty, technical support, and discounted services. Using our Panametrics Care program not only provides you with an extended warranty on your new product but has the potential of saving you thousands in reduced downtime or replacement of product. Contact your local sales rep for more information.

## 1. Extended Warranty

Panametrics products come with an 18-month standard warranty. Purchasing Panametrics Care doubles your new product warranty. This extended warranty means you can focus on operating your critical equipment and not worry about the instrumentation. Our team is prepared to quickly return your product to working conditions, if any issues arise, by utilizing our global field engineering services and our new digital returns portal that is integrated into MRP.

## 2. Technical Support

Get the most out of your equipment with the help of our technical support staff. Your support specialist is ready to assist you and help make the most of your purchase. Whether that's interpreting diagnostics, programming the flow meter, collecting data, or a simple overview of how to use the product. Our expertise is built on 50+ years of technology innovation. Priority access to Technical Support will ensure you have the product technical expertise available when you need it.

## 3. Discounted Services

Included in your Panametrics Care purchase is 10 licenses of our diagnostics software (PanaView/Vitality) and a 20% discount on future services during the life of the contract. The 20% discount includes spares, onsite startup & commissioning, calibrations, field engineering services, and training services.

	Standard	Panametrics Care
Warranty	18 months	36 months
Diagnostics software (PanaView/Vitality)	List price	10 copies
Spare parts	List price	20% discount
Onsite startup & commissioning	List price	20% discount
Calibrations	List price	20% discount
Field engineering services	List price	20% discount
Training services	List price	20% discount